

Deborah.Easterling

238723

From: Deborah.Easterling
Sent: Tuesday, August 28, 2012 11:42 AM
To: 'Theresa Balch'
Subject: RE: Letter of Protest

Dear Ms. Balch,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Theresa Balch [<mailto:mickeym0710@yahoo.com>]
Sent: Monday, August 27, 2012 6:47 PM
To: PSC_Contact
Subject: Letter of Protest



* Required Fields

Date: * August 27, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Theresa Balch

Mailing Address * 3022 Point Clear Drive

City, State Zip * Tega Cay, SC 29708 Phone * 7048396674

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of the Company- Homeowner

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The charges imposed at this point are already excessive for water service. Currently our water bill would be approximately 50.00 if not even a drop of water was used throughout the month. I do not see any purpose to these fees as there have been no improvements to our water service to justify the charges. On several occasions the employees sent to service my area did not even know where hookups, meters, or on/off switches were that function for our home. The proposed rate increase is not justified nor is it reasonable to charge over 75.00 a month simply to have water in a home. In other areas I have lived I rarely paid more than 30.00 a month including the charges for the actual water I used. As a homeowner I would be paying over twice as much just to have the right to water.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

If needed I would be present.